

2014 IT Salary Survey: Government

Research Findings











Executive Summary

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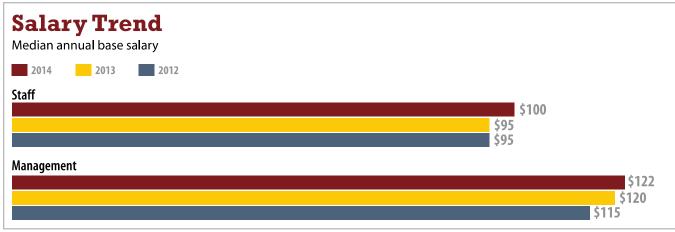
The 328 staff- and 204 managerial-level federal government IT professionals in our survey saw modest bumps in compensation. But that doesn't mean all is well: 29% of staffers had fewer training opportunities, and 21% of managers actually had their benefits cut. Other data points:

- >> 61% of managers and 48% of staffers attended agency-paid training; about one-quarter of both groups attended agency-paid certification courses.
- >> 55% of managers are looking for new jobs; 50% of staffers say the same.
- >> 55% of managers hold an MBA or other master's degree (51%) or PhD (4%).
- >> 30% of all 532 respondents say their organizations outsource some IT jobs to US companies (27%) or a combination of US and offshore companies (3%)
- >> 13% of staffers and 10% of managers feel insecure in their jobs.

Respondent breakdown: 44% work for organizations with 5,000 or more employees; 25% have over 20,000.

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Salary trends



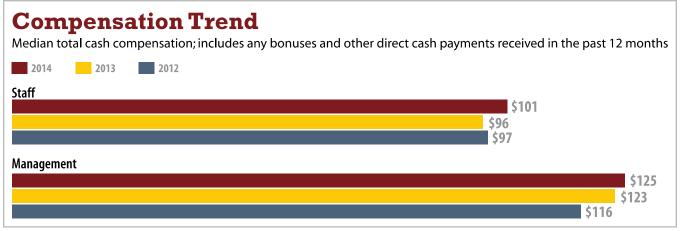
Note: Median base salary in thousands of dollars

R7860514-GOV1

Base: 328 staff and 204 managers in 2014



Total compensation trends



Note: Median compensation in thousands of dollars

R7860514-GOV2

Base: 328 staff and 204 managers in 2014



Base salary: not much change in 3 years

Change in Base Salary

Median percentage change in base salary

	2012	2013	2014
Staff	0%	0%	1.1%
Management	0%	0%	0.9%

Base: 328 staff and 204 managers in 2014

R7860514-GOV3



Compensation changes in last 12 months

Change in Compensation

Median percentage change in total cash compensation; includes any bonuses and other direct cash payments received in the past 12 months

	2012	2013	2014
Staff	0%	.8%	1.1%
Management	0%	1.0%	1.5%

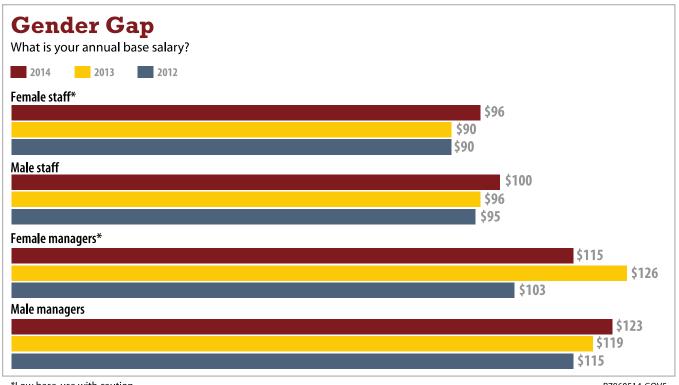
Base: 328 staff and 204 managers in 2014

R7860514-GOV4





Salary and gender: Men fare slightly better



*Low base, use with caution

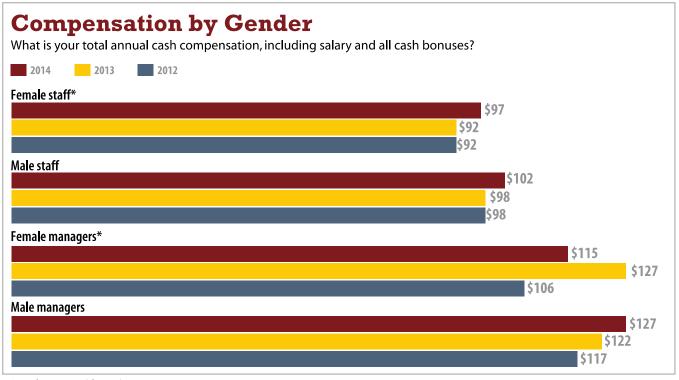
R7860514-GOV5

Note: Median base salary in thousands of dollars

Base: 62 females and 470 males



Compensation and gender: men hold lead



*Low base, use with caution

R7860514-GOV6

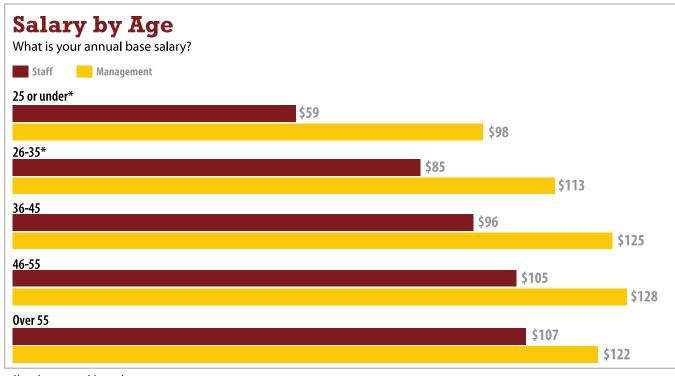
Note: Median compensation in thousands of dollars

Base: 62 females and 470 males





46-55 age range makes the most



*Low base, use with caution R7860514-GOV7

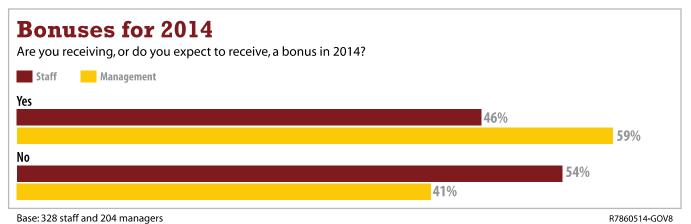
Note: Median base salary in thousands of dollars

Base: 328 staff and 204 managers





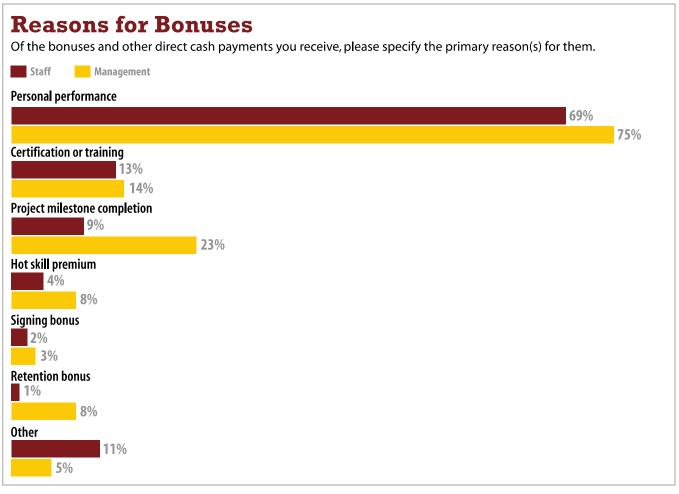
Around half expect bonuses







'Hot' skills rarely reason for bonus



Note: Multiple responses allowed

R7860514-GOV9

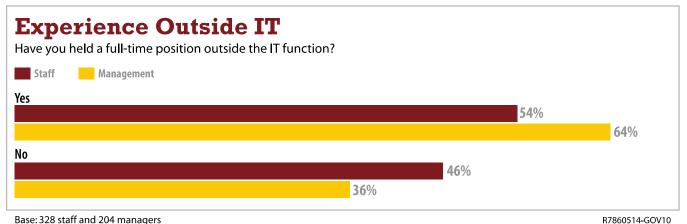
Base: 152 staff and 118 managers who will, or expect to, receive a bonus in 2014

Data Information World 2014 LIGIT Calary Convoy of E22 federal government IT professionals February 2014





Over half have held non-IT jobs

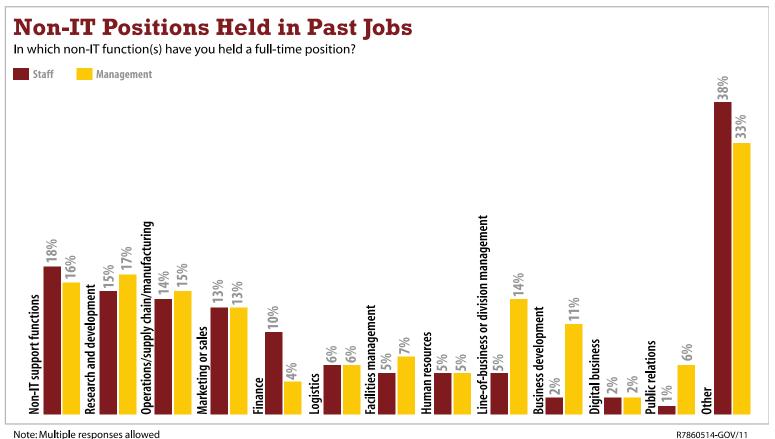


Base: 328 staff and 204 managers





Support, R&D among top non-IT jobs held



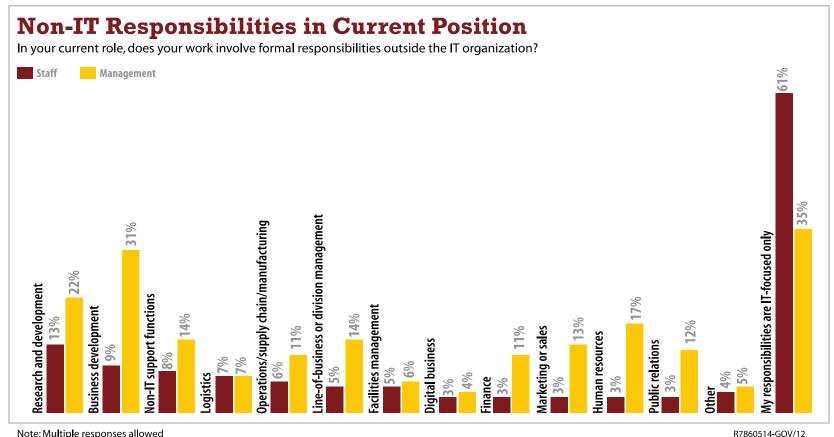
Note: Multiple responses allowed

Base: 178 staff and 131 managers who have worked outside IT





Staff performs more IT-related duties than management

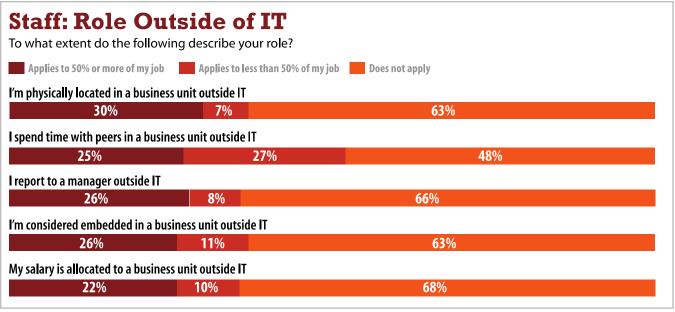


Note: Multiple responses allowed Base: 328 staff and 204 managers





Staff roles outside of IT

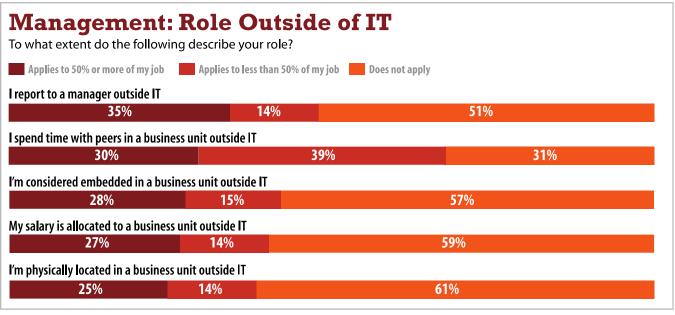


Base: 328 staff R7860514-GOV13





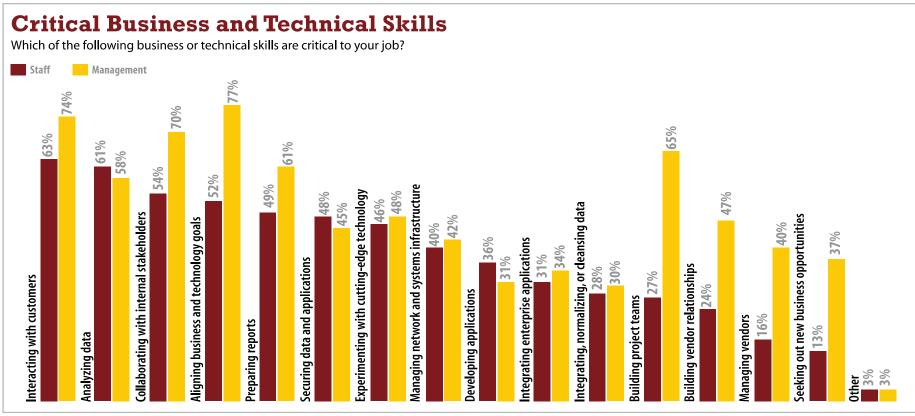
Management roles outside of IT



Base: 204 managers R7860514-GOV14



Customer skills are most important



Note: Multiple responses allowed Base: 328 staff and 204 managers

Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





Staff: Coastal regions pay best

Staff Base Salaries by Region

What is your annual base salary?

	2012	2013	2014
Northeast*	\$102	\$89	\$98
Midwest*	\$80	\$84	\$90
South Atlantic	\$106	\$102	\$110
South Central*	\$77	\$82	\$87
Mountain*	\$95	\$98	\$92
Pacific*	\$91	\$95	\$100

*Low base, use with caution

Note: Median salaries in thousands of dollars

Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012
Data: InformationWeek US IT Salary Survey of federal government IT professionals



Staff in southern states saw biggest changes in 2014 pay

Staff Pay Changes by Region

By what percentage did your base salary change this year?

	2012	2013	2014
Northeast*	1.7%	1.7%	0%
Midwest*	0%	1.2%	1.2%
South Atlantic	0%	0%	0.9%
South Central*	0%	0%	1.7%
Mountain*	0%	0%	1.5%
Pacific*	0%	1.1%	0.9%

^{*}Low base, use with caution

R7860514-GOV17

Note: Median percentage change in annual base pay

Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals



Manager salaries highest on coasts

Manager Base Salaries by Region

What is your annual base salary?

	2012	2013	2014
Northeast*	\$110	\$120	\$112
Midwest*	\$108	\$108	\$111
South Atlantic	\$122	\$130	\$130
South Central*	\$105	\$110	\$106
Mountain*	\$100	\$108	\$105
Pacific*	\$115	\$113	\$120

*Low base, use with caution

R7860514-GOV18

Note: Median salaries in thousands of dollars

Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012

Data: InformationWeek US IT Salary Survey of federal government IT professionals





Managers in southern states saw biggest pay changes

Management Pay Changes by Region

By what percentage did your base salary change this year?

	2012	2013	2014
Northeast*	0.8%	0%	0%
Midwest*	0.4%	0.5%	0.9%
South Atlantic	1.8%	1.6%	0.8%
South Central*	0%	0%	3.2%
Mountain*	0.8%	1.4%	0%
Pacific*	0%	0%	1.6%

^{*}Low base, use with caution

Note: Median percentage change in annual base pay

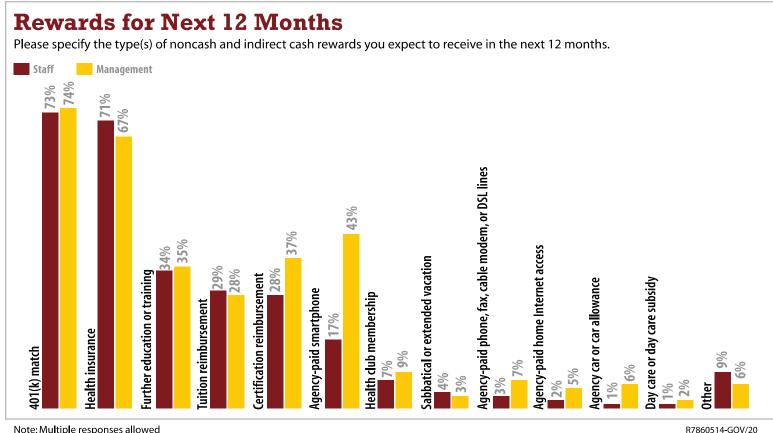
Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012

Data: InformationWeek US IT Salary Survey of federal government IT professionals





401(k) matching tops perk expectations

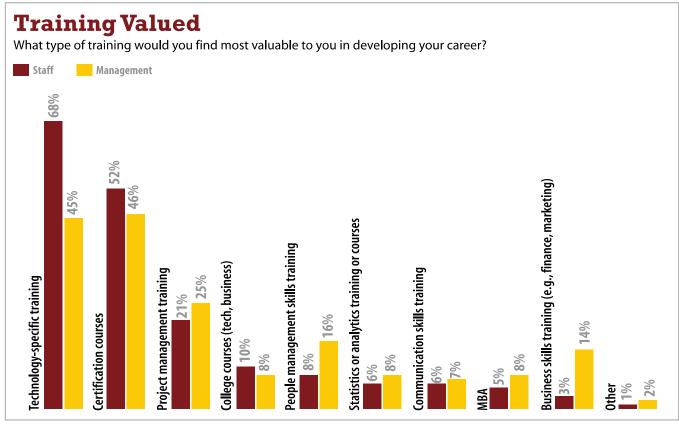


Note: Multiple responses allowed Base: 328 staff and 204 managers





Staff wants tech training, management desires certification



Note: Two responses allowed

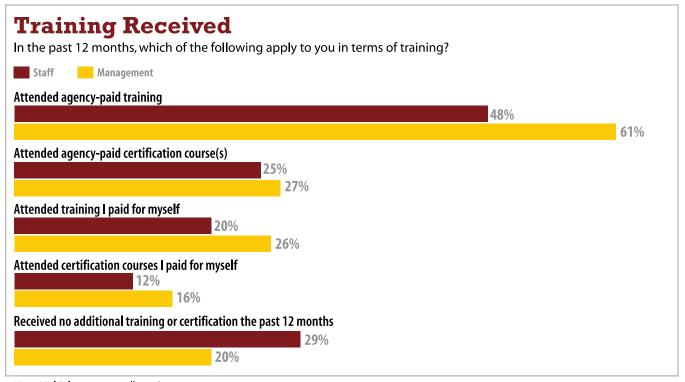
Base: 328 staff and 204 managers

Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





Training: Mostly agency-paid courses



Note: Multiple responses allowed Base: 328 staff and 204 managers R7860514-GOV22





Staffers spend more on own training than managers do

Out-of-Pocket Training Expenses About how much did you spend on training in the past 12 months for which you were not reimbursed by your agency?			
Staff	\$1,000		
Management	\$825		

Note: Median dollars R7860514-GOV23 Base: 80 staff and 68 managers who paid for their own training and/or certification course(s)



Flexible work schedule matters most to staffers

What Matters Most to Staffers

What matters most to you about your job?

	2012	2013	2014
Flexible work schedule	47%	46%	51%
Base pay	47%	45%	46%
Job or agency stability	51%	44%	42%
Benefits	47%	40%	41%
My opinion and knowledge are valued	36%	38%	40%
Challenge of job or responsibility	41%	42%	39%
Vacation time or paid time off	43%	42%	38%
Working with highly talented peers	24%	28%	32%
Job atmosphere	32%	37%	30%
Commute distance	26%	25%	29%
Recognition for work well done	30%	30%	29%
Ability to work with leading-edge technology	19%	25%	27%
Telecommuting/working at home	23%	27%	24%
Having the tools and support to do my job well	30%	28%	24%
Skill development/educational/training opportunity	28%	24%	24%
Geographic location of job	23%	22%	23%
Ability to work on creating "new" innovative IT solutions	20%	20%	21%
My work (job) is important to the agency's success	21%	18%	19%
Potential for promotion	15%	18%	18%
Agency culture and values	11%	13%	13%
Effectiveness of immediate supervision	13%	11%	12%
Bonus opportunities	9%	9%	8%
Involvement in setting agency strategy and determining goals	4%	6 %	7%
Prestige or reputation of the agency	6%	9%	5%

Note: Seven responses allowed

Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals





Managers care most about others' respect

What Matters Most to Managers

What matters most to you about your job?

	2012	2013	2014
My opinion and knowledge are valued	42%	41%	44%
Flexible work schedule	40%	39%	40%
Base pay	43%	37%	38%
Challenge of job or responsibility	48%	44%	38%
Job or agency stability	42%	41%	37%
Vacation time or paid time off	34%	34%	35%
Benefits	37%	37%	34%
My work (job) is important to the agency's success	23%	30%	30%
Job atmosphere	38%	32%	29%
Working with highly talented peers	27%	33%	28%
Agency culture and values	20%	27%	27%
Recognition for work well done	29%	28%	26%
Geographic location of job	24%	24%	25%
Commute distance	26%	18%	24%
Telecommuting/working at home	25%	17%	24%
Potential for promotion	18%	20%	22%
Ability to work on creating "new" innovative IT solutions	20%	21%	20%
Having the tools and support to do my job well	24%	27%	20%
Involvement in setting agency strategy and determining goals	17%	15%	18%
Effectiveness of immediate supervision	15%	13%	17%
Skill development/educational/training opportunity	22%	19%	17%
Ability to work with leading-edge technology	21%	21%	16%
Bonus opportunities	12%	8%	11%
Prestige or reputation of the agency	8%	9%	10%

Note: Seven responses allowed

Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012

Data: InformationWeek US IT Salary Survey of federal government IT professionals





Flex time most important overall

What Matters Most

What matters most to you about your job?

	Staff	Management
Flexible work schedule	51%	40%
Base pay	46%	38%
Job or agency stability	42%	37%
Benefits	41%	34%
My opinion and knowledge are valued	40%	44%
Challenge of job or responsibility	39%	38%
Vacation time or paid time off	38%	35%
Working with highly talented peers	32%	28%
Job atmosphere	30%	29%
Commute distance	29%	24%
Recognition for work well done	29%	26%
Ability to work with leading-edge technology	27%	16%
Telecommuting/working at home	24%	24%
Having the tools and support to do my job well	24%	20%
Skill development/educational/training opportunity	24%	17%
Geographic location of job	23%	25%
Ability to work on creating "new" innovative IT solutions	21%	20%
My work (job) is important to the agency's success	19%	30%
Potential for promotion	18%	22%
Agency culture and values	13%	27%
Effectiveness of immediate supervision	12%	17%
Bonus opportunities	8%	11%
Involvement in setting agency strategy and determining goals	7%	18%
Prestige or reputation of the agency	5%	10%

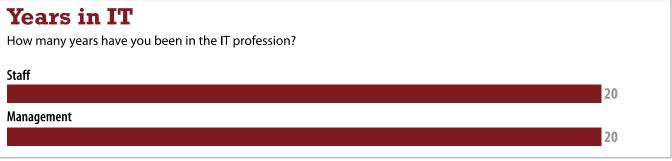
Note: Seven responses allowed

Base: 328 staff and 204 managers
Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





Government IT employees in it for long haul



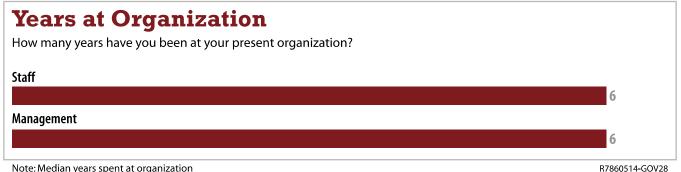
Note: Median years spent working in IT

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Base: 328 staff and 204 managers



Time at present organization? About 6 years



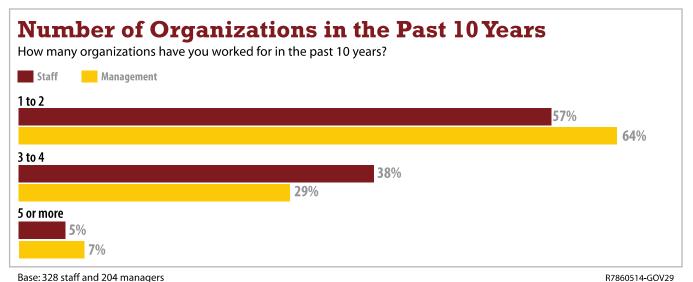
Note: Median years spent at organization

Base: 328 staff and 204 managers





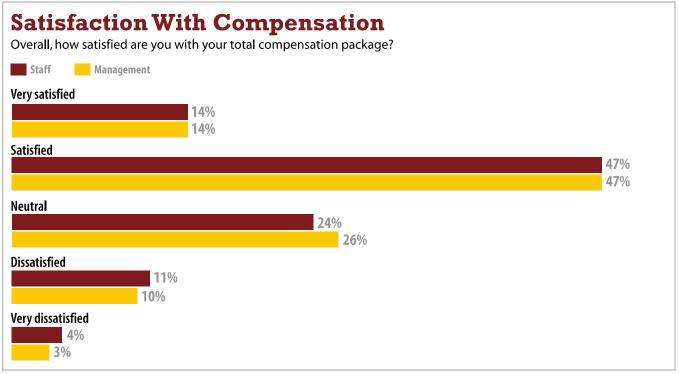
of organizations in last 10 years?



Base: 328 staff and 204 managers
Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014



Most 'satisfied' with total compensation package

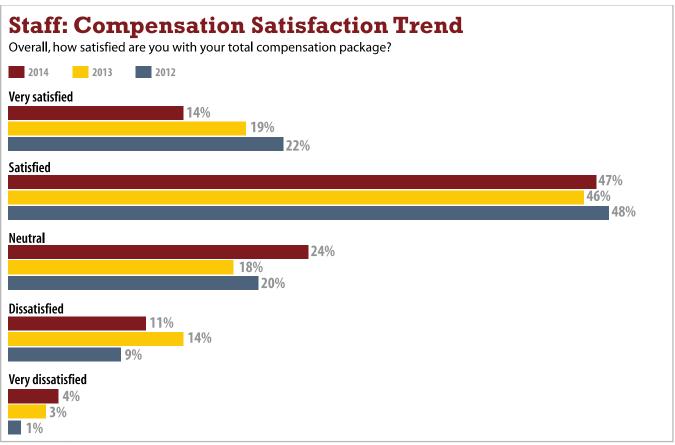


Base: 328 staff and 204 managers
Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





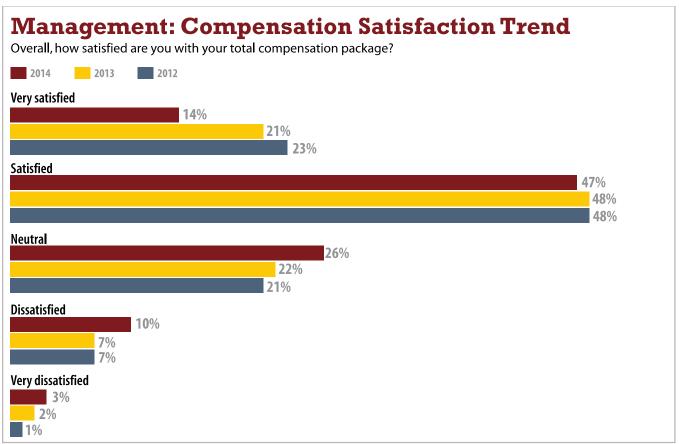
Staff compensation satisfaction grows



Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals



Management satisfaction with compensation also up

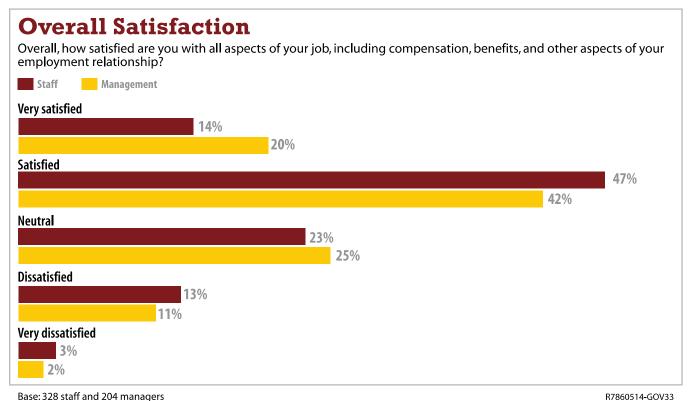


Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals





More than half say they're happy overall with job

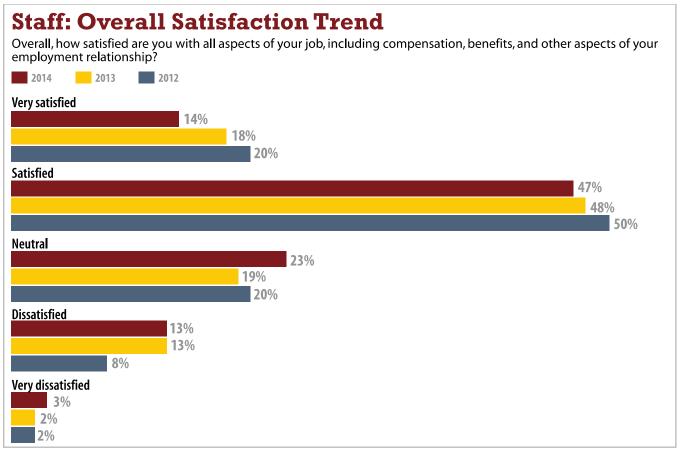


Base: 328 staff and 204 managers
Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





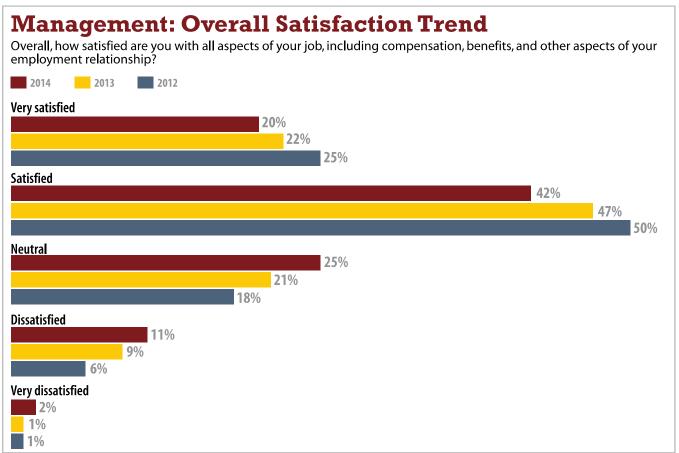
Staff: Overall job satisfaction keeps rising



Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals



Overall job satisfaction on the rise for management, too

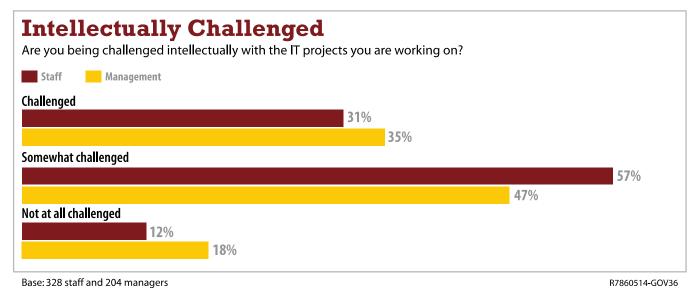


Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012
Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





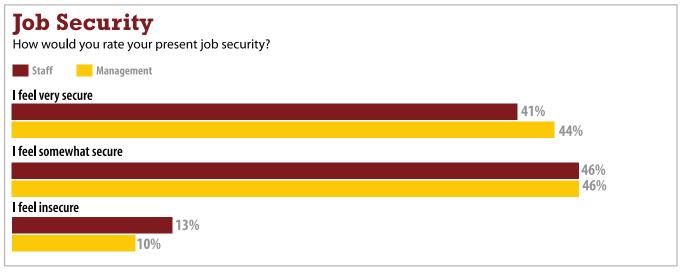
Most find their jobs at least 'somewhat' stimulating







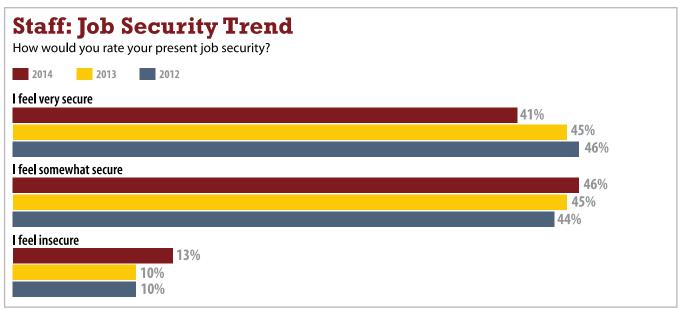
Most feel at least 'somewhat' secure in their jobs



Base: 328 staff and 204 managers
Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014



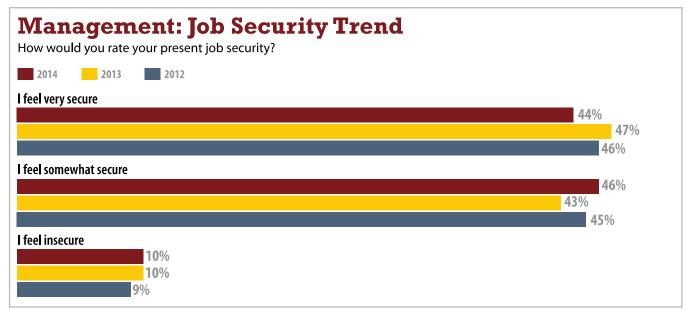
Trend: Staffers feeling less secure about their jobs



Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals



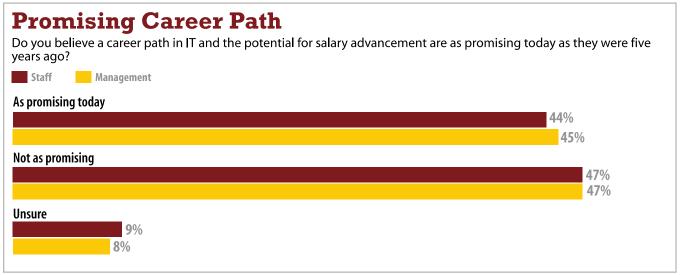
Management feeling slightly less job security



Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals



Still a promising career path? Almost half say no

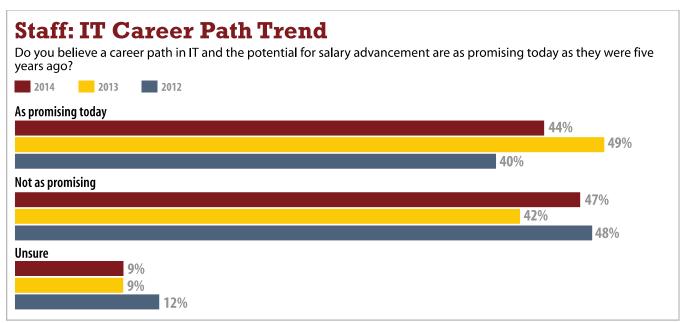


Base: 328 staff and 204 managers

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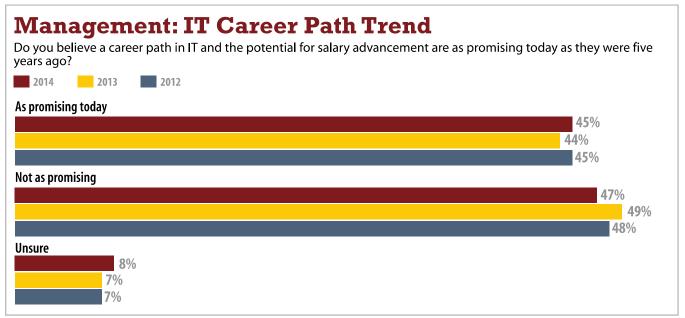
Staff divided on whether IT is still a promising career path



Base: 328 staff in February 2014, 479 in January 2013, and 480 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals



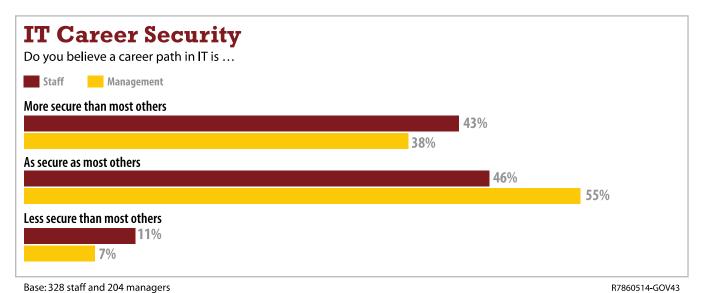
Management on IT career promise: Slight downward trend



Base: 204 managers in February 2014, 276 in January 2013, and 253 in January 2012 Data: InformationWeek US IT Salary Survey of federal government IT professionals

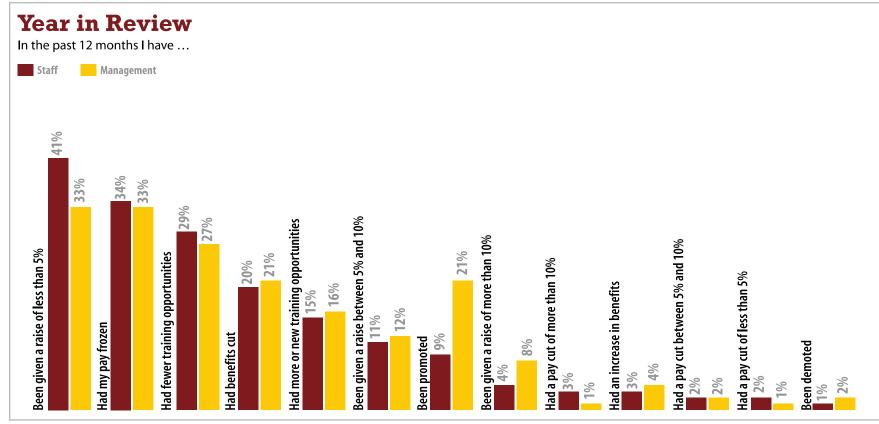


IT career just as secure as most others





Small or no raises at all in last 12 months



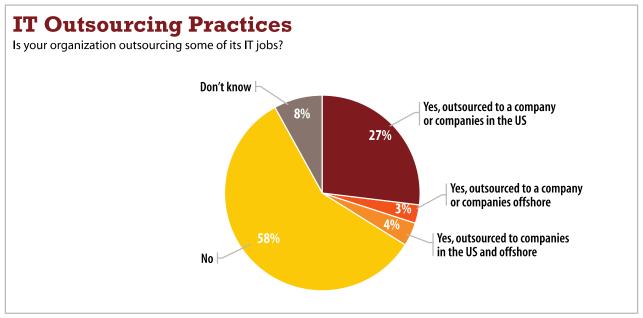
Note: Multiple responses allowed Base: 328 staff and 204 managers

Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





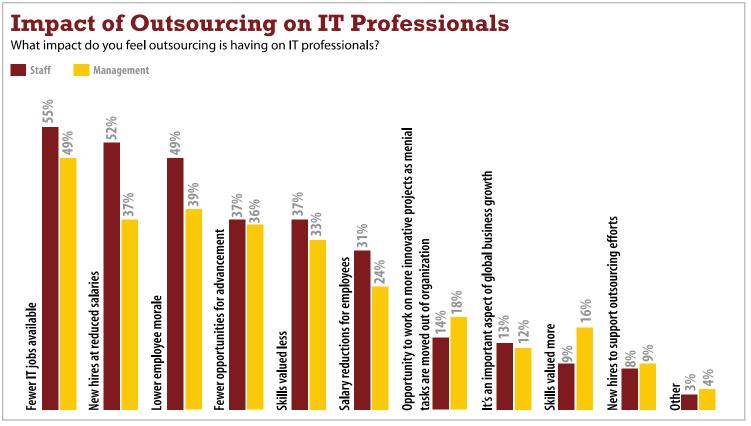
At least 34% of organizations outsource some IT



Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014



Outsourcing fallout: fewer IT jobs available



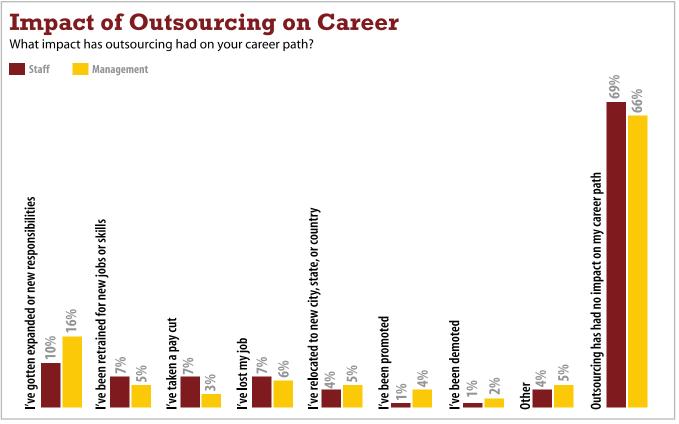
Note: Multiple responses allowed Base: 328 staff and 204 managers

Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





Most careers not hurt by outsourcing



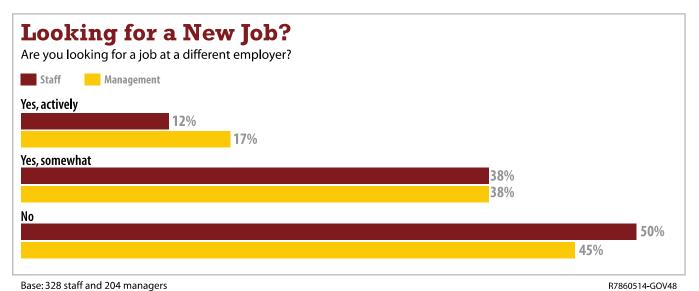
Note: Multiple responses allowed Base: 328 staff and 204 managers

Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014



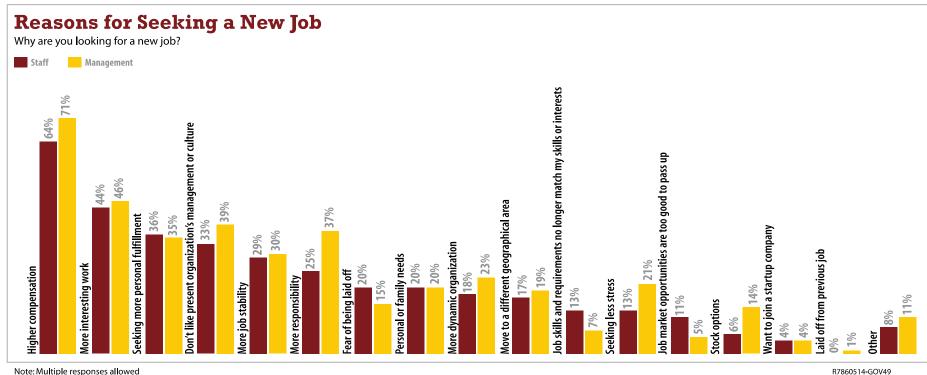


Over half are job hunting





Those seeking new jobs want more money



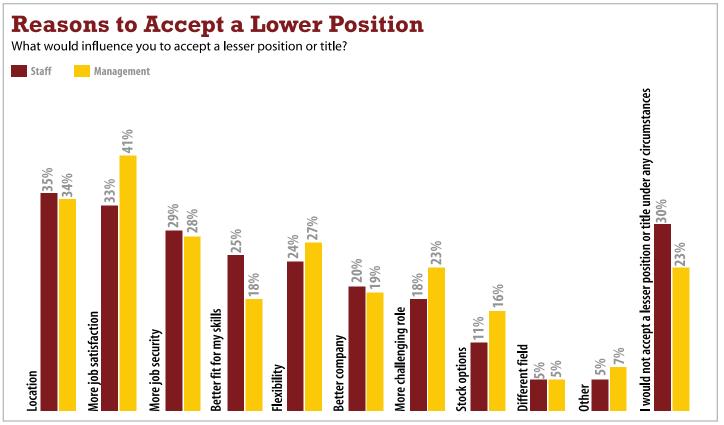
Note: Multiple responses allowed

Base: 163 staff and 112 managers looking for a new job





Why take a title cut? Better location, more job satisfaction



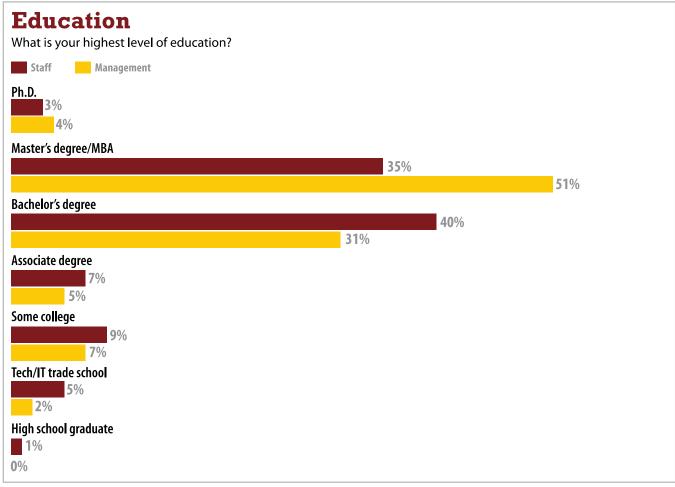
Note: Multiple responses allowed Base: 328 staff and 204 managers

Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014





Well-educated: Most have bachelor's or master's



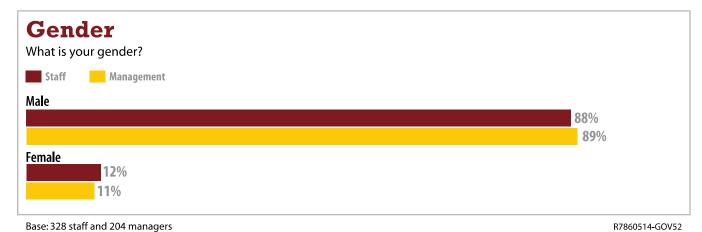
Base: 328 staff and 204 managers

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UBM Tech



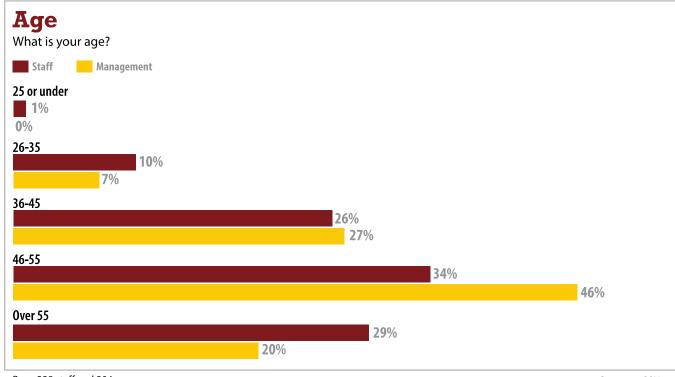
Most government IT employees are men







Most are 46-55

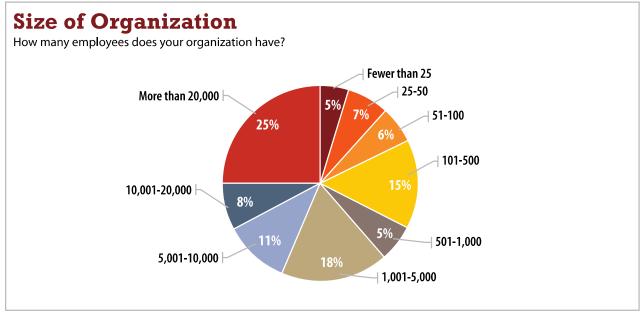


Base: 328 staff and 204 managers

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Most organizations have 1,000+ employees



Data: InformationWeek 2014 US IT Salary Survey of 532 federal government IT professionals, February 2014



Research Synopsis

Survey Name 2014 InformationWeek US IT Salary Survey: Federal Government

Survey Date Elebruary 2014

Region United States

Number of Respondents 532 federal government IT employees, composed of 328 staff and 204 managers

Purpose To track IT salary and compensation trends from the perspective of those on the front lines, InformationWeek conducts an annual US IT Salary Survey. Now in its 17th year, it's the largest employee-based IT salary survey in the country. This year 11,662 full-time IT professionals completed the web-based survey. The goal of this trendable study is to measure various aspects of compensation, benefits, and job satisfaction. This report focuses on the 532 federal government IT professionals who participated in the survey.

Methodology The survey was designed by InformationWeek and fielded online. The survey was promoted in InformationWeek's daily and weekly newsletters. In addition, email invitations with an embedded link to the survey were sent to qualified IT professionals from UBM Tech databases. The survey was fielded from November 2013 to February 2014.

The information within this report is based on responses from 532 federal government IT professionals. Unemployed and part-time workers were excluded from these results, as were respondents from outside the United States. This report uses median rather than mean or average figures for salary and percentage salary changes to eliminate distortions caused by extremes at the high and low ends of the responses.



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